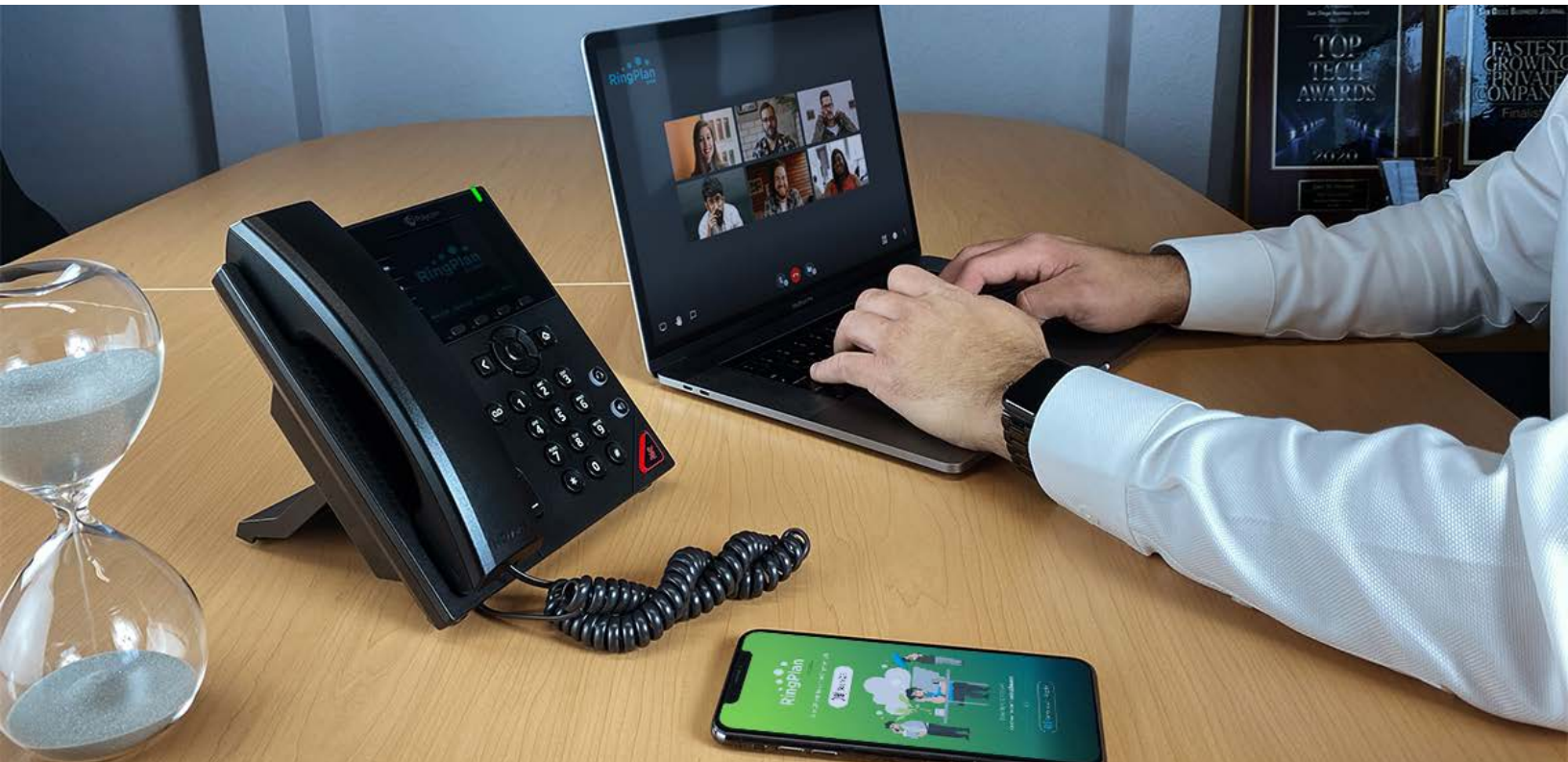


Emergency 911 Policy



911 Location Information

Our 911 services ties your extension number to a specified address. The primary address used is usually the company address.

When people are working from home or are roaming in the US with the RingPlan app, calling 911 from RingPlan will show your primary location, not your geo-location.

What should I do?

You can register each remote extension to their own location. Please note that will incur a \$5 a month charge per location.

Please instruct your staff to use their cell phone to call 911. That will geo-locate to their current location.



Emergency 911 Policy

RingPlan requires at least one valid US / Canadian address for 911 location services. Each location incurs a \$5 location services fee for 911 services.

The client acknowledges that without adding additional locations and assigning extensions to that location, remote users and mobile users who use RingPlan's system to call 911 will NOT show their current location. It will show the location that the extension is associated with. This can be very problematic.

We advise remote users to use their regular cell service for 911 calls. That method uses geo-location to locate you.

Please send a copy of this policy to each phone user.

NAME

SIGNATURE

DATE (MM/DD/YYYY)